

EFRY Hope and Help for Women



Dedicated leader providing hope and help to women and girls at risk

EFRY Hope and Help for Women empowers women and girls through a trauma-informed, inclusive, and gender responsive lens. Our client-focused approach strengthens emotional, cultural and social well-being through prevention, support, reintegration, and advocacy.

Senior Caseworker, Attendance Centre

Permanent, Full-Time (Benefits included)

Start: April 16th, 2024

The Attendance Centres provide a comprehensive set of cognitive-behavioural programs and individual support services. The program seeks to address the three main objectives of the Youth Criminal Justice Act (YCJA) including the prevention of youth crime, the use of meaningful consequences, and rehabilitation and reintegration through a relational supportive approach. Furthermore, the Attendance Centre is a gender-specific program, which provides an interactive, safe and non-stigmatizing environment for female youth, where clients are provided with support and direction to develop pro-social attitudes, values, and skills that will increase their ability to cope, self-manage, problem solve, and resolve conflict. The Attendance Centre also offers an on-site Section 23 education program.

The Attendance Centre Caseworker (5 days/week) must be available to work varying shifts out of varying service locations. The successful incumbent will be responsible for providing opportunities for pro-social attitude and social change for the young female participants, including leadership, conflict management, life skills, educational and employment assistance.

Areas of Responsibility:

- Provides direct service to clients in accordance with the Ministry of Child and Youth Services, the Child and Family Services Act, Agency, and BAC Policy and Procedure manuals.
- Ensures client progress through facilitation of individual and group programming, efficient case management, ongoing program development and the provision of mentoring relationships.
- Provides additional support, coverage and programming for on and offsite Section 23 programs.
- Liaises with representatives from the criminal justice system, parents and/or guardians, community agencies and other youth supports.
- Participates in a team approach to client care, program and service delivery.
- Facilitates activities and programs that will assist clients in their emotional, social and educational development.
- Provides informal supervision and support for practicum students and Agency volunteer to ensure the effective and efficient delivery of program services to clients
- Coordinates and monitors training and orientation of new and existing staff
- Meets with staff on a regular basis to discuss procedures, programs, community resources, and case management strategies
- Develops and maintains professional relationships with stakeholders and community partners within the community
- Keeps abreast of trends, community resources and developments in the youth care profession by participating in workshops, conferences, and continued professional development
- Engages in regular supervision with program staff formally or as required to discuss skill development, goal planning and participation in annual performance reviews
- Participates in a variety of committees and collaborative groups
- Performs other duties as assigned by the Manager or designate

Successful candidates will have:

- A degree and/or diploma from a University or College in a related field with experience working with vulnerable populations; prior experience working with youth females is considered an asset
- The ability to maintain and encourage confident assessment, counselling and program facilitation skills in order to engage, support, and interact with clients using a trauma-informed approach

- Practical knowledge and experience facilitating gender specific and responsive programming
- A thorough understanding of issues pertaining to youth
- Demonstrated client-focused counselling skills and role modelling
- Excellent verbal and written communication skills; proven leadership skills and strong knowledge of community resources
- Ability to be adaptable with a flexible approach taking into consideration the unique needs and qualities of each client
- Diagnostic and interpersonal skills to deal with a diverse client group in a diplomatic and non-judgmental manner
- Problem solving and leadership skills, with the ability to judiciously handle crisis situations with clients
- A broad knowledge of community resources and the ability to strongly advocate for clients and make professional referrals
- Valid First Aid/CPR certification
- A clear Vulnerable Sector Check (VSC) – criminal background check (*done within the last 6 months*)
- A valid Ontario driver's license

How to Apply:

If you are a compassionate, highly motivated and results-oriented individual, with a passion to support women and girls, please send your updated resume and cover letter to **Whitney O'Hearn**, Interim Manager of Residential and Reintegration Services at wohearn@efryhope.com by 4pm April 5th 2024.

Please note that the selected candidate will be required to submit a valid **Vulnerable Sector Check** prior to the commencement of the position, along with **proof of full vaccination against COVID-19**.

Accessible Hiring Practices:

At EFRY Hope and Help for Women, we are committed to developing an inclusive workplace to better serve our communities. We believe that it is paramount to create space where all folks have the opportunity to actualize their professional capacity, build strong relationships, celebrate diversity, collaborate with one another, and find success. We encourage candidates from diverse backgrounds, including those who may need accommodation, to apply to join our team. Upon request, accommodation for applications with disabilities is available. If you are applying for this position and require accommodation, please indicate this in your cover letter and we will work with you to meet your needs.

