



## **EFry Hope and Help for Women**

Dedicated leader providing hope and help to women and girls at risk.

EFry Hope and Help for Women empowers women and girls through a trauma-informed, inclusive, and gender responsive lens. Our client-focused approach strengthens emotional, cultural and social well-being through prevention, support, reintegration, and advocacy.

### **Residential Caseworker, All Nations Healing**

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**Casual Relief Positions**

**Rotating Shift Schedule - Days, Evenings, Overnights and Weekends**

The Residential Caseworker acts to assist in the day-to-day operations of the All Nations Healing Residence, a 3-month female adult house designed to accommodate 18 years of age and older. The All Nations Healing program, under which these new addiction beds will be integrated, will provide residential programs and reintegration supports to women experiencing complex mental health and addiction issues, which could include chronic homelessness and gender-based violence, and trauma. The All Nations Healing program, under which these new addiction beds will be integrated, will provide residential programs and reintegration supports to women experiencing complex mental health and addiction issues, which could include chronic homelessness and gender-based violence, and trauma. This innovative program will offer a therapeutic holistic approach utilizing a harm reduction model. The treatment model will be tailored to the needs of each woman, guided by individualized treatment plans, developed in consultation with the participant through the formation of therapeutic supports. The All Nations Healing Program will provide quality treatment outcomes which include ongoing case assessments and screening, utilizing a strength-based approach that is trauma informed and women centric. The Stages of Change and Motivational Interviewing will also be a core part of the treatment model. The position is for casual relief based on a rotating shift which includes days, afternoons, overnights, weekends and weekends.

#### **Areas of Responsibility:**

- Provides primary counselling, resource referrals, crisis intervention, conflict resolution and support to all residents
- Participates in the shift schedule rotation as part of our 24 hour staffing model, as well as an on-call rotation
- Maintains accurate and up-to-date records and statistics regarding all aspects of service delivery
- Acquainted with each resident's individual Plan of Care, identify needs, recommend changes in individual program plans, and provide assistance that is consistent with the overall plan for each individual
- Provides statistical and evaluative information to management levels when required
- Keeps abreast of trends, community resources and developments in the profession by participating in workshops, conferences, and continued professional development.
- Performs other duties as assigned by the Manager or designate.

#### **Successful candidates will have:**

- A degree and/or diploma from a University or College in a related field (i.e. Social Work, Social Service, Mental Health and Addiction studies, etc.)
- 1-3 years counselling experience in addictions or a related field



- Broad knowledge of addictions treatments, mental illness and community resources
- Experienced sense and awareness of ethical boundaries and clinical reporting obligations
- The ability to maintain and encourage confident assessment, counselling and program facilitation skills in order to engage, support, and interact with clients using a trauma-informed approach
- Experience managing clients with complex needs in varying stages of change
- Practical knowledge and experience facilitating gender specific and responsive programming
- Ability to handle crisis situations
- Possesses strong decision-making, case management, conflict resolution and leadership skills
- Strong self-motivation and ability to work independently, as well as part of an interdisciplinary team
- Excellent verbal and written communication skills; proven leadership skills and strong knowledge of community resources
- The ability to work well and collaborate with diverse partners, community groups, stakeholders, and other key supports in the community
- Detail-oriented and organizational skills, with the ability to prioritize, multi-task, plan, and manage projects and initiatives
- Valid First Aid / CPR certification / TB Test
- A Vulnerable Sector Screening (VSS) – criminal background check

#### **How to Apply:**

Applicants should send a resume and cover letter outlining how they meet the specific requirements of the position to **Celine Monteiro**, Manager of Residential and Reintegration Services at [cmonteiro@efryhope.com](mailto:cmonteiro@efryhope.com) by **August 25th, 2024 @ 11:59 PM**.

For internal applicants (staff, students, and/or volunteers), please indicate that you are an Internal Applicant and the Position Title/Program in the subject line of your email job application [e.g. "Internal Applicant – Residential Caseworker, All Nations Healing Residence"].

While we sincerely appreciate all applications, only those candidates selected for an interview will be contacted.

Please note that the selected candidate will be required to submit to submit a **Vulnerable Sector Check** prior to the commencement of the position, along with proof of **full vaccination against COVID-19**.

#### **Accessible Hiring Practices**

At EFry Hope and Help for Women, we are committed to developing an inclusive workplace to better serve our communities. We believe that it is paramount to create space where all of our employees have the opportunity to actualize their professional capacity, build strong relationships, celebrate diversity, collaborate with one another, and find success. We encourage candidates from diverse backgrounds, including those who may need accommodation, to apply to join our team.

EFry Hope and Help for Women is committed to accessible hiring practices. Upon request, accommodation for applications with disabilities is available. If you are applying for this position and require accommodation, please indicate this in your cover letter and we will work with you to meet your needs.